



Refund Policy

All requests for refunds (including requests to withdraw) must be issued in writing via email to kari.colville@ghsd75.ca.

If an applicant's study permit and/or entry visa is denied by the Canadian Government, all payments (except the nonrefundable registration fee) will be refunded once Golden Hills International receives proof of the denied permit/visa. There will be no refund of tuition fees once the applicant: (1) receives a Canadian study permit and/or entry visa or (2) arrives in Canada.

If a student leaves after having arrived in Canada, Golden Hills International will refund a prorated amount of homestay or dormitory fees paid. Homestay or dormitory fees will be refunded for any full months that were paid but unused.

Students enrolled in Golden Hills International Online Learning are eligible for the following refunds should they decide to withdraw (all refunds exclude the nonrefundable registration fee):

- 100% of Online Learning fees are refundable within five days of starting the course.
- 50% of Online Learning fees are refundable between six and 14 days of starting the course.
- Beyond 14 days of starting the course, no Online Learning fees are refundable.

If a student is removed from Golden Hills School Division, no refund will be issued and any costs incurred to return the student (and belongings) to their home country will be the responsibility of the agent/parent. Students may be removed from the program for:

1. Severe and/or frequent violations of the International Student Behavior Protocol and Student Conduct Agreement.
2. The intentional omission or falsification of information on an application (including transcripts and all other supporting documentation), or misrepresentation of the truth in correspondence thereafter, by the student, a parent, or the agent.
3. Failure to fully pay fees within two months of commencing studies in Canada.

Refunds must be returned to the person who originally paid and in the country from where the funds originated.

Refunds will not be provided for time lost due to poor weather, acts of God, teacher strikes, or any other reason beyond the control of Golden Hills International.